2. Water Supply & Sewerage Connection (Applicable in Municipal Corporation, Gurgaon, Faridabad Sonepat, Panipat and Karnal only)

Checklist and Procedure for services		
1	Name of the service	Water Supply & Sewerage Connection (Applicable in Municipal Corporation, Gurgaon, Faridabad, Sonepat and Karnal only)
2	Designated Officer	Assistant Engineer
3	Documents to be enclosed	1. Identity Proof of Applicant – any one (Mandatory):
	with the request	a. Aadhaar Card
		b. Passport
		c. Election Voter ID Card
		d. Driving License
		2. Proof of Ownership (Mandatory)
		a. Conveyance Deed
		b. Ownership Deed
		c. Registry Deed
		d. Allotment Letter by Govt Approved Agency
		3. Plumber Report (Mandatory)
		4. Approved Building Plan (Optional)
		5. House Tax Receipt (Optional)
		6. Patwari Report (Optional)
		7. Photograph of the Applicant (Mandatory)
	Fee/ Charges to be paid to get the service	Fees as per latest Notification issued by the concerned Municipality
5	Timeline	07 Days after submission of complete application
6	Procedure	Water Supply & Sewerage Connection can be applied through Online Portal OR CSC Centre/Saral Kendra
		Apply through CSC Centre/Saral Kendra.
		1. Applicant gives details to CSC/Saral Kendra operator to fill the online application along with required scanned copy of documents. List

of documents are mentioned above.

- 2. The application submitted will go to the login ID of Department's Bill Clerk to verify application/Documents and forwarded to Bill distributer
- 3. Bill distributor checks dues, if any and sends back to Bill clerk.
 - a. if application/documents are found correct and no dues.
 - i. The application is forwarded to the Fitter for physical site visit and verifies the road type, location of pipeline on road and connection feasibility.
 - ii. After confirmation of connection feasibility by Fitter, Bill clerk defines the Fees.
 - iii. Applicant gets notification through SMS and email for approval of new connection along with payment details.
 - iv. Bill clerk forward to Concerned J.E with his/her comments for verify the connection along with Meter details in his/her login ID.
 - v. After receiving the payment from applicant, the application gets forwarded to concerned S.D.O with his/her comments for sanctioning the connection.
 - b. If any discrepancy is found in the application/documents or pending dues,
 - i. The discrepancy will be intimated to the applicant.
 - ii. The applicant will revert to observation and submit the requisite information within 07 days failing which the application shall be liable to be rejected.
 - iii. Bill Clerk will check the resubmitted application/documents
 - vi. If application/documents are found correct, the application gets forwarded to the Fitter for physical site visit and verifies the road type, location of pipeline on road and connection feasibility.
 - vii. After confirmation of connection feasibility by Fitter, Bill clerk defines the Fees.
 - viii. Applicant gets notification through SMS and email for approval of new connection along with payment details.
 - ix. Bill clerk forward to Concerned J.E with his/her comments for verify the connection along with Meter details in his/her login ID.
 - x. After receiving the payment by applicant automatically forwarded to concerned S.D.O with his/her comments for sanctioning the connection.
- 4. S.D.O will check the application/documents and finally sanction the connection if details are correct.
- **5.** After sanctioning the connection, the sanction letter will be issued online to the applicant.

Apply online (Antyodaya-Saral Portal (saralharyana.gov.in).

- 1. The applicant shall create a login ID for submitting online application at www.saralharyana.gov.in along with required scanned copy of documents. List of documents required mentioned above.
- 2. The application submitted will go to the login ID of Department's Bill Clerk to verify application/Documents and forwarded to Bill distributor
- 3. Bill distributor checks dues, if any and sends back to Bill clerk.
 - a. if application/documents are found correct and no dues.
 - xi. The application is forwarded to the Fitter for physical site visit and verifies the road type, location of pipeline on road and connection feasibility.
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