## **Installation of Drain Covers**

1.	Name of the service	Installation of Drain Covers
2.	Designated Officer	<ol> <li>Senior Sanitary Inspector in case of Municipal Corporation</li> <li>Chief Sanitary Inspector in case of Municipal Council</li> <li>Sanitary Inspector in case of Municipal Committee</li> </ol>
3.	Documents to be enclosed with the request	NIL
4.	Fee/ Charges to be paid to get the service	NIL
5.	Timeline	2 days
6.	Procedure	<ol> <li>Download "eSamadhan DULB Haryana" Mobile App from App Store or Play Store</li> <li>After downloading, register yourself and login on the app.</li> <li>On the dashboard select the option of "Grievance Related to Other Services of ULB".</li> <li>Now select "Storm Water Drain Network" and then "Request Installation of Drain Covers"</li> <li>Now enter the grievance details and upload the photo.</li> <li>The grievance will be forwarded to the "Resolver" assigned by the municipality</li> <li>Once the grievance is resolved, the status will be updated on the app and an SMS will also be sent on your registered Mobile No.</li> </ol>