Replacement of Street Lights

1.	Name of the service	Replacement of Street Lights
2.	Designated Officer	 Assistant Engineer in case of Municipal Corporation. Junior Engineer in case of Municipal Council and Committee.
3.	Documents to be enclosed with the request	NIL
4.	Fee/ Charges to be paid to get the service	NIL
5.	Timeline	10 days
6.	Procedure	 After downloading, register yourself and login on the app. On the dashboard select the option of "Grievance Related to Other Services of ULB". Then select "Street Lights" and then the required sub-category. Now enter the grievance details and upload the photo. The grievance will be forwarded to the "Resolver" assigned by the municipality. Once the grievance is resolved, the status will be updated on the app and an SMS will also be sent on your registered Mobile No.