

Coverage of manholes of sewerage and storm water drains

1.	Name of the service	Coverage of manholes of sewerage and storm water drains
2.	Designated Officer	1. Senior Sanitary Inspector in case of Municipal Corporation 2. Chief Sanitary Inspector in case of Municipal Council 3. Sanitary Inspector in case of Municipal Committee
3.	Documents to be enclosed with the request	NIL
4.	Fee/ Charges to be paid to get the service	NIL
5.	Timeline	2 days
6.	Procedure	<u>Download “eSamadhan DULB Haryana” Mobile App from App Store or Play Store</u> 1. After downloading, register yourself and login on the app. 2. On the dashboard select the option of “Grievance Related to Other Services of ULB”. 3. Now select “Storm Water Drain Network” OR “Sewerage Network” 4. Then select “Request Coverage of Manhole of Storm Water” OR “Request Coverage of Manhole of Sewerage” as the case may be. 5. Now enter the grievance details and upload the photo. 6. The grievance will be forwarded to the “Resolver” assigned by the municipality 7. Once the grievance is resolved, the status will be updated on the app and an SMS will also be sent on your registered Mobile No.