

**HARYANA GOVERNMENT  
URBAN LOCAL BODIES DEPARTMENT  
ORDER**

The, 7 / 08 / 2018

No. 14/2/2018-3C-II - In exercise of the powers conferred by clause (xv) of sub-section (1) of section 70 read with section 277 A of the Haryana Municipal Act, 1973 (24 of 1973) and in supersession of Haryana Government, Urban Local Bodies Department, notification No. 14/2/2011-3C-II, dated the 9<sup>th</sup> March, 2011 and notification no. 14/2/2015-3C-II, dated the 11<sup>th</sup> March, 2015, the Governor of Haryana hereby orders that the following fees / user charges shall be imposed in the whole of the municipal areas in the State of Haryana and also entrust the functions, duties and responsibilities relating to water supply and sewerage to the Public Health Engineering Department, namely: -

		Urban Area	
Serial Number	Type of connection	Water tariff applicable for Public Health Engineering Department/ Haryana Shahri Vikas Pradhikaran/ Haryana State Industrial Infrastructure Development Corporation/ Municipal Councils/ Committees and Housing Board	
		Monthly consumption (Kiloliter)	Rate per kiloliter (₹)
1.	Domestic (metered water supply)	Upto 10 Kilo Litre	2.50
		Above 10 Kilo Litre and upto 20 Kilo Litre (only for quantity above 10 Kilo Litre) (Telescopic)	5.00
		Above 20 Kilo Litre and upto 30 Kilo Litre (for total quantity of water)	8.00
		Above 30 Kilo Litre (for total quantity of water)	10.00
		In case, Domestic connection is found being misused as Commercial/ Industrial/ institutional	(i) For metered supply ₹. 15.00 per kilo liter (ii) For unmetered supply ₹. 1000.00 per month
2.	Domestic (unmetered water supply)	For plot size upto 50 Square meter	50.00
		For plot size above 50 Square meter and upto 100 square meter	100.00
		For plot size above 100 square meter and upto 200 square meter.	250.00
		Additional charges of ₹. 200/- for increase in plot size of every 100 Square meters of part thereof (i.e. ₹. 450/- for	

		plot size above 200 but less than 300 square meter and so on)	
3.	Water supply in institution	Metered connections	₹. 10.00 per Kilo litre
		Unmetered supply	Not allowed
4.	Water supply in Industrial/ commercial	Metered connections	₹. 15.00 per Kilo litre
		Unmetered supply	Not allowed
5.	Sewerage charges in domestic / Institutional / Commercial and Industrial areas		20% of water bills
6.	Sewerage charges where no Government sanctioned water connection		
(a)	Domestic		₹. 100/- per month
(b)	Industrial / Commercial/ Institutional /		₹.500/- per month
7.	Connection Fee (one time, Nonrefundable)		
(a)	Domestic	New water supply connection	₹.1000.00/- per connection
		New Sewer connection	₹. 500.00/- per connection
(b)	Industrial / Commercial/ Institutional / consumer	New water supply connection	₹.5000.00/- per connection
		New Sewer connection	₹. 5000.00/- per connection

These revised rates shall be in applicable with effect from the 1<sup>st</sup> January, 2018.

**Note:-**

- (i) To promote cashless transactions, a discount of five percent of the bill amount subject to maximum of fifty rupees whichever is less may be given to the consumers for making payments of electricity bill, water and sewerage bills through BHIM App
- (ii) Minimum monthly bill five hundred rupees per connection for Semi-Commercial / Commercial / Institutional and ₹ one thousand rupees for industrial irrespective of the consumption for metered connections shall be charged.
- (iii) For the water supply connection in the villages falling under the Municipal areas, the water and sewerage rates of Domestic/ Commercial/ Industrial water connections shall be charged at the same rates as mentioned above.
- (iii) The waste water charges shall be levied in the areas where sewerage system exists irrespective whether the consumer has taken sewer connection or not.

- (v) No water connection with ferrule more than ten mm dia for domestic use shall be allowed. In case ferrule size is found to be more than ten mm, water supply connection shall be disconnected and charges due towards will be recovered.
- (vi) If it is found that water meter is not working then the Domestic connection shall be treated as un-metered connection and the rates be charged as per serial No. 2 of the table for Domestic connection. In case of Institutional / Commercial/ Industrial connections the minimum bill shall be five thousand rupees per connection per month.

**Other Fees / charges: -**

- (1) One time water and sewer connection fee of one thousand and five hundred rupees respectively shall be charged for domestic premises at the time of taking new connection.
- (2) The water and sewer connection fee of five thousand rupees each shall be charged for Institutional, Industrial, Semi-Commercial and Commercial premises.
- (3) Meter testing and sealing charges shall be charged one hundred rupees for Domestic connections and two hundred rupees for Institutional / Commercial/ Industrial connections respectively.
- (4) A fee of five hundred shall be charged for disconnection of water supply connection temporarily or permanently which may be voluntary due to change of ownership etc. or forced due to non payment or any other reasons.
- (5) No un-metered water supply connection shall be allowed in the Institutional / Commercial / Industrial establishments in future. All the existing water supply un-metered connections shall be converted into metered ones by the occupants in a period of three months from the date of order otherwise the rate of bill charged shall be minimum of two thousand rupees per month.
- (6) The service charges payable by consumer while availing services of "Common Service Centre" or 24X7 online payment facility shall be notified separately from time to time and shall be over and above the fee/ user charges stated above.
- (7) In case a house /premises are found locked, minimum monthly charges one hundred rupees for Domestic connection, five hundred rupees for Institutional and Commercial connections and one thousand rupees for Industrial connection shall be levied, irrespective of meter reading and shall be adjusted in the subsequent bills based upon meter reading.
- (8) In case of change of connection type from domestic to commercial/ Industrial, the connection will be converted into the new category by concerned Sub-Divisional Engineer of Public Health Engineering Department or Municipality. The additional fees will be charged in the subsequent bill.
- (9) Road cut charges for water connections shall be charged two thousand six hundred eighty rupees per connection for concrete roads and one thousand three hundred forty one rupees per connection for all other type of Roads. Further, the road cut charges for sewer connections shall be charged four thousand twenty rupees per connection for concrete Roads and two thousand six hundred eighty rupees per connection for all other type of Roads.

other type of roads. Rate of road cut charges shall be increased @ five percent per year with effect from the 1<sup>st</sup> day of the calendar year.

- (10) If any unauthorized / illegal water or sewer connection is detected by the Department or Municipality the same shall be disconnected immediately and a penalty of two thousand rupees for Domestic connection and five thousand rupees for Institutional / Commercial / Industrial connections shall be imposed on the consumers.

**Other terms and conditions:**

- (i) If any part of the house is used for purposes other than the domestic then the rates for whole of the water supply shall be charged at the Institutional / Commercial / Industrial rates.
- (ii)
- (a) The water and waste water user charges shall be paid by the consumers within thirty days from the issue of the bills.
  - (b) Where the water and waste water user charges amount is not paid within the due date, then one time surcharge / penalty @ ten percent shall be levied on current bill only and not on total amount of bill in subsequent bills.
  - (c) In case of non-payment of complete amount of water and sewerage user charges within six months from the due date of payment of first pending bill the water/sewer connection of such consumers shall be disconnected and disconnection fee shall be charged.
- (iii) The Department shall supply the water at ground level only.
- (iv) A water supply or sewer connection shall be charged at Institutional, Semi-Commercial, Commercial or Industrial rates as deemed fit, if any, related activity even in residential areas is being undertaken by the occupant. However, any of Commercial, Institutional or Industrial rates for the water supply or sewer connection shall not confer any right to the occupant to get the advantage of being treated as Commercial, Institutional or Industrial premises by any other Government agency or Department in any way.
- (v) In case of any dispute of water/sewerage bills, the consumer shall approach the concerned Executive Engineer for dispute redressed by paying 50% of the disputed amount along with the application. The application, not accompanied by the proof of deposit of fifty percent amount, shall be rejected. The Executive Engineer shall convey its decision within a period thirty days after giving due opportunity of hearing to the applicant.
- (vi) The consumer can file an appeal to the concerned Superintending Engineer within thirty days of issue of the order of dispute redressed by the Executive Engineer, provided the consumer paid fifty percent of the disputed amount. The decision of Superintending Engineer shall be final and binding on the both parties.
- (vii) If still unsatisfied, the consumer can seek legal remedies, as per natural law of justice, after exhausting the provisions stated at serial No.(v) and (vi) of other terms and conditions of this notification.
- (viii) Any insanitary connection, if detected, by the Department shall be disconnected immediately without giving any notice and shall be restored only after necessary rectification by consumer and a fee of one thousand rupees shall be charged as fine or penalty in such cases.
- (ix) Electric pumps installed direct on supply line shall not be allowed to any consumer. Wherever the electric pumps installed direct on supply line is detected a penalty of one thousand two hundred shall be levied. It shall be directed by Public Health Engineering Department / concerned Municipalities, Urban Local Bodies authorities to all consumers through handbills proclamation that direct online pumps shall be confiscated and supply to the defaulting consumer shall be disconnected.

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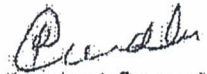
Dated: 07.08.2018

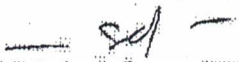
A copy is forwarded to the Controller, Printing & Stationery Department, Haryana, Chandigarh with the request that above notification (both in Hindi and English) may please be published in the Haryana Government Gazette (Extra Ordinary). He is requested to supply 150 printed copies of the said notification to this office for record.

8/18

Endst. No. 14/2/2018- 3C- II

1. Director General, Information, Public Relation & Cultural Affairs, Haryana.
2. Director, Urban Local Bodies, Haryana, Bays No. 11-14, Sector-4, Panchkula.
3. All Deputy Commissioner, Haryana.
4. All Sub-Divisional Officers (C).
5. All Commissioners, Municipal Corporation.
7. All Executive Officers/Secretary in Municipal Council/Committee.

  
Superintendent Committee-II  
for Principal Secretary to Govt. Haryana,  
Urban Local Bodies Department.

  
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